



## **Terms and Conditions of Providers / Suppliers**

Providers/Suppliers to Certified Aviation Services, LLC (CAS), shall abide to the following:

- Invoicing against any PO deems acceptance of these Terms and Conditions
- The processes, products, and services to be provided including the identification of relevant technical data (e.g., specifications, drawings, process requirements, work instructions and or 8130)
- The approval of:
  - Products and services
  - Methods, processes, and equipment
  - The release of products and services
- Competence including any required qualification / certification of persons
- The external providers' interactions with CAS
- Control and monitoring of the external providers' performance to be applied by CAS
- Verification or validation activities that CAS or its customer intends to perform at the external providers' premises
- Design and development control if applicable
- Special requirements, critical items, or key characteristics
- Tests, inspections, and verification (including production process verification):
  - The use of statistical techniques for product acceptance and related instructions for acceptance by CAS need to:
    - Implement a quality management system such as ISO 9000, AS9100 and or other standard as applicable to suppliers' type of business
    - Use customer-designated or approved external providers, including process sources (e.g., special processes)
    - Notify CAS of nonconforming processes, products, or services and obtain approval for any disposition
    - Prevent the use of counterfeit parts/unapproved parts
    - Notify CAS of changes, processes, products, or services, including changes of their external providers or location of manufacturer, and obtain CAS approval
    - Flow down to external providers applicable requirements including customer requirements



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- Provide test specimens for design approval, inspection/verification, investigation, or auditing
- Retain documented information including, retention periods and disposition requirements
- The right of access by the customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain
- Ensuring that persons are aware of:
  - Their contribution to product or service conformity
  - Their contribution to product safety
  - The importance of ethical behavior
  - Specific authority and customer requirements
  - Format and content of the external providers delivery documentation package
  - Condition under which product malfunction, defects, and unairworthy conditions have to be reported to the concerned stakeholders